

Position Highlights

- Permanent full time Chaplain position available (5 days per week)
- Based in Coffs Harbour
- Christian Based Not-for-Profit Organisation.

Agency Background

Now over 125 years old, Fresh Hope, a ministry of Churches of Christ in NSW, consists of a network of over 90 churches. As a not-for-profit Christian organisation, our key agencies in NSW include Fresh Hope Care, Fresh Hope Venues and Fresh Hope Mission & Ministry which provide a range of services to support the sectors of aged care, social and community welfare, hospitality and ministry.

Our mission is to transform communities and lives with fresh hope.

Position Details

The Chaplain to Freshhope Care Service provides pastoral support and spiritual care to residents, consumers, their families and staff, whilst working collaboratively with the Freshhope Care team to provide holistic care. Working with and having oversight of volunteers within the chaplaincy service and be someone who supports the mission, values, and strategic plan (direction) of the organisation. The chaplain is therefore responsible for the day-today oversight of pastoral practice.

Working under the direction of the Senior Chaplain, your responsibilities will include but are not limited to:

- Develop a holistic chaplaincy ministry (spiritual, emotional, social & physical) appropriate to the Aged Care community.
- Provide confidential pastoral support & spiritual care to Fresh Hope Care residents, their families and staff as requested.
- Contribute to the overall wellbeing of each resident by working together with Fresh Hope Care staff to provide holistic care.
- Working in partnership with the Fresh Hope Care Managers and Coordinators to nurture a Christ centred spirituality within the life of the service, this is expressed through religious services and programs for residents.
- Proactively conduct and lead Christian faith-based programs such as Church services, Staff devotions, Bible study groups, Prayer times, Discussion Groups and Memorial services and preparation time is considered to be a vital part of the chaplain's work;
- Assist with the supervision and training of volunteers, contribute to staff training days about the importance of Chaplaincy, liaise with faith communities.
- Lead self by contributing to the overall culture of a service/facility by being a loving, joyful, enthusiastic non anxious presence. Keeping up to date records and data entries;
- Fulfil the legal requirements of the role;
- All pastoral care visits to be entered in the electronic database;
- Participate in the programs offered for the care and support of chaplains.

- Demonstrate accountability and work with the relevant service managers to ensure policies & procedures are communicated to and implemented by staff;
- Stay at the forefront of his/her own ongoing professional development.
- Work together to achieve the mission and strategic direction of the organisation and the Mission & Ministry Agency.

You will be able to demonstrate the following key qualities:

- Possess recognised theological, chaplaincy and pastoral care qualifications or equivalent experience providing pastoral care in a health or aged care setting;
- To be endorsed as Ministering Person with Churches of Christ in NSW or a willingness to undertake endorsement;
- Be available to minister outside of normal working hours in the event of emergency, crisis and unexpected need;
- An understanding of aged care chaplaincy;
- Perception of an individual's spiritual needs;
- Sensitivity to the needs of a person as they progress through their life stages;
- To proactively build rapport and connection with the local Freshhope Church, and its pastor, to support him/her and to strengthen the ties between the church and the facility/program;
- High spiritual integrity and a heart to serve in Gods Kingdom.

To be successful in your new role you will need to demonstrate:

- Qualifications in chaplaincy and/or theological qualifications (Minimum diploma level);
- Experience in providing chaplaincy or pastoral care services (Minimum 1-3 years)
- Possess intermediate level computer skills using outlook, word, excel & power point.
- Highly developed problem solving, decision making and negotiation skills;
- Possess a current National Police Check, or ability to acquire one;
- Possess a current Working with Children Check or ability to acquire one;
- Possess Creating Safe Spaces' Certificate. Or a willingness to obtain.
- COVID-19 Certificate and Booster or willingness to have Booster.
- High level communication and interpersonal skills including the ability to communicate effectively both orally and in writing in an organisational setting;
- Current Drivers Licence.

Remuneration is based on recommended minister's remuneration guidelines.

How to Apply

To apply, please submit your cover letter and resume to Robyn Lee Senior Chaplain Robyn.Lee@freshhope.org.au for more information.

Applications Close

Applications Close: Monday 20th June 2022 (close of business).